

OVERVIEW PANEL

26 July 2021

Commenced: 2.00pm

Terminated: 2.35pm

Present: Councillors Naylor (Chair), Boyle, Costello, Glover, Kitchen, Owen, Ryan, N Sharif and Warrington

In Attendance: Sandra Stewart Director of Governance and Pensions
Simon Brunet Head of Policy and Performance

Apologies for Absence: Councillors Fairfoull, J Fitzpatrick and T Smith

1. DECLARATIONS OF INTEREST

There were no declarations of interest.

2. MINUTES

The minutes of the meeting of the Overview Panel held on the 23 November 2020 were approved as a correct record.

3. SCRUTINY UPDATE

Consideration was given to a report of the Assistant Director, Policy, Performance and Communications, which provided a summary of the work undertaken by the Council's two Scrutiny Panels for March to July 2021.

It was reported that, on 9 March 2021, the Place and External Relations Scrutiny Panel had met Chief Superintendent Rachael Harrison; Superintendent Rob Cousen; Councillor Allison Gwynne, Executive Member, Neighbourhood Services; and Ian Saxon, Director, Operations and Neighbourhoods and received an update on the response to the HMIC inspection of GMP. The Panel also received the formal response submitted to the consultation on the Community Safety Strategy.

Members were further advised that on 8 June 2021, the Place and External Relations Scrutiny Panel had met with Paul Smith, Assistant Director, Growth, Alison Lloyd-Walsh, Head of Facilities, Climate and Energy Management; and Graham Hall, Climate and Energy Manager, and received an update and overview of the Council's future vision, strategic priorities and commitments to climate change and improving the local environment. The Panel also discussed and agreed the annual work programme for 2021/22.

On 11 March 2021, the Integrated Care and Wellbeing Scrutiny Panel met with Councillor Eleanor Wills, Executive Member, Health, Social Care and Population Health; and Sarah Exall, Population Health Consultant, and received an update on the re-commissioning of the health improvement service.

On 10 June 2021, the Integrated Care and Wellbeing Scrutiny Panel met with Jessica Williams, Director of Commissioning, Tameside & Glossop Strategic Commission, and received an update on proposals set within the White Paper - Integration and innovation: working together to improve health and social care for all. The Panel also discussed and agreed the annual work programme for 2021/22. The Chair confirmed that the fixed Children's Working Group would remain in place for 2021/22.

In terms of Consultation and Engagement, it was explained that Scrutiny would remain suitably informed of engagement activity and open consultations at a local, regional and national level. The Integrated Care and Wellbeing Scrutiny Panel had recently submitted a formal response to the Health Improvement Service Consultation – 21 April 2021, details of which were appended to the report.

With regard to Check and Challenge, an important part of the work undertaken by Scrutiny was '*check and challenge*'. This included the review of key issues such as service changes or outcomes from inspection. Arrangements were made to ensure the appropriate Scrutiny Panel received a timely update with the option to submit a formal response based on findings.

The HMIC inspection of Greater Manchester Police took place April to June 2020. The aim of the inspection was to review the overall service provided to victims of crime in Greater Manchester. The inspection report was published in December 2020, with findings highlighting a number of areas of concern with regard to non-emergency calls unanswered, crime recording and assessing the needs and vulnerability of victims.

The Place and External Relations Scrutiny Panel requested an update from GMP at the meeting on 9 March 2021. The Panel's response to Greater Manchester Police HMICFRS Inspection – 24 March 2021, was appended to the report.

Members were advised that all Scrutiny Panel Members received a monthly update email, with the purpose of raising awareness to a variety of materials to support their role, provide access to scrutiny resources and the ongoing opportunity for Councillors to contribute and share any open consultations and engagement exercises. This would continue to include a wide variety of topic areas for consideration. The update email also included links to Greater Manchester Priorities and the work of the Combined Authority Scrutiny Panels. The email provided a further opportunity to inform Members how the work of scrutiny was shared and reported within the Council. The most recent updates were sent in March and July 2021, copies of which were appended to the report.

RESOLVED

That the content of the report be noted.

4. SCRUTINY ANNUAL WORK PROGRAMMES

The Assistant Director, Policy, Performance and Communications submitted a report outlining the programmes and planned activities of the Scrutiny Panels.

It was explained that the annual work programmes had been developed to reflect priority issues across the Council, Strategic Commission and external partners. Work would continue to improve the flexibility, responsiveness and reporting methods of all scrutiny activity undertaken during 2021/22. Discussion from the panel meetings held in June 2021 had directly informed the list of topics and planned updates '*check and challenge*', for the year ahead

It was reported that in June 2021 all Scrutiny Panel Members were provided with the opportunity to comment and contribute to the list of topics to be included in the work programmes. Scrutiny activity would continue to be undertaken outside of the formal meetings and through working groups, with all findings and recommendations presented to the full panel for comment and approval. This flexibility allowed responsive and timely work to be undertaken, creating an enhanced opportunity to both influence and inform the impact of decisions. It was also necessary to monitor and evaluate outcomes from past activity and to review the implementation of recommendations. Where deemed appropriate, the wider development of scrutiny may include project support and service development work undertaken at the request of the Executive as a critical friend.

With regard to planned activity, in order to prevent delay, Scrutiny Panels received a substantive update at the June meetings, as follows:

Place and External Relations Scrutiny Panel – 8 June 2021

- Climate Change and Improving the Local Environment

Integrated Care and Wellbeing Scrutiny Panel – 10 June 2021

- Health and Care Bill

The Scrutiny Panels would carry out in-depth activity and reviews through working groups, for which Scrutiny Chairs would aim to ensure that two reviews were running concurrently for each panel with topics selected from the annual work programme.

Members received a detailed outline of the Annual Work Programme from 2021-2023 for the Integrated Care and Wellbeing Scrutiny Panel and Place and External Relations Scrutiny Panel. Follow-up on past activity and Cross Panel areas were highlighted.

It was agreed at the Integrated Care and Wellbeing Scrutiny Panel meeting on 10 June 2021 that the fixed Children's Working Group would remain in place for 2021/22. The group would continue to include co-opted young people and adults.

RESOLVED

That the content of the work programmes and planned activity of the Scrutiny Panels be noted.

5. PERFORMANCE SCORECARDS

A report was submitted by the Assistant Director, Policy, Performance and Communications, giving details of the Corporate Plan scorecard, as attached to the report, which provided evidence to demonstrate progress towards the achievement of the Corporate Plan and improving the services provided to residents, businesses and key stakeholders within the locality.

It was explained that, supporting the corporate scorecards were thematic scorecards which were monitored by services to inform their ongoing delivery and improvement work. The thematic scorecards were:

- Corporate
- Health and care (incl. adult care)
- Children and family
- Inclusive economic growth (incl. planning and transport)
- Community and culture
- Environment and place

It was noted that the Corporate Plan scorecard would be reported on a regular basis to the Overview Panel and the Strategic Commissioning Board / Executive Cabinet, and then subsequently to the two Scrutiny Panels to inform their work programmes.

RESOLVED

That the content of the scorecard, as attached to the report be noted and reported on a regular basis to the Overview Panel and the two Scrutiny Panels – Place and External Relations; and Integrated Care and Wellbeing – to inform their work programmes.

6. ENGAGEMENT UPDATE

Consideration was given to a report of the Assistant Director, Policy, Performance and Communications providing an update on the delivery of engagement and consultation activity in 2020/21.

It was explained that much of the Engagement work had been undertaken jointly, coordinated through the Tameside and Glossop Partnership Engagement Network (PEN) – by NHS Tameside

and Glossop Clinical Commissioning Group, Tameside Council and Tameside and Glossop Integrated Care NHS Foundation Trust. Each of the three agencies undertook work individually where necessary and appropriate for the purposes of specific projects.

It was further explained that the onset of the Covid-19 pandemic had also meant that different ways to engage local communities had to be identified. The report sets out some examples of the ways in which this had been achieved, including the establishment of both the Community Champions programme and the Inequalities Reference Group.

The Assistant Director, Policy, Performance and Communications highlighted the key headlines from June 2020 to date:

- Facilitated 32 thematic Tameside and/or Glossop engagement projects
- Received 4,186 engagement contacts (excluding attendance at virtual events)
- Supported 27 engagement projects at the regional and Greater Manchester level
- Promoted 33 national consultations where the topic was of relevance to and/or could have an impact on Tameside and/or Glossop
- Established the Community Champions Network to provide residents and workforces with the coronavirus information they need to lead the way in their community, with over 250 members now registered
- Established the Tameside & Glossop Inequalities Reference Group in response to how the coronavirus pandemic, and the wider governmental and societal response to this, has brought equalities (and indeed inequalities) into sharp focus
- Delivered two virtual Partnership Engagement Network (PEN) conferences attended by over 150 delegates in total
- Delivered four virtual Partnership Engagement Network sessions focusing on the impact of COVID-19 and how we can build back better. These were attended by over 50 participants.
- Held a virtual engagement session with young people to understand the impact of the pandemic on them and how they feel things can be done differently in the future.
- Undertook the third joint budget conversation exercise for Tameside Council and NHS Tameside and Glossop Clinical Commissioning Group
- Achieved 'Green Star' top rating for public and patient engagement as part of the CCG Improvement and Assessment Framework (IAF). Tameside and Glossop CCG attained the highest score possible, one of only 40 out of 195 areas in the country to do so *

Members thanked everyone involved for all their hard work and discussion ensued in respect of the Engagement programme, particularly relating to the challenges of engagement with local communities during the Pandemic. Concerns were also raised with regard to the hostile/unhelpful nature of a number of anonymous social media communications.

RESOLVED

That the content of the report be noted and future engagement and consultation activity with the communities of Tameside and Glossop, as detailed in the report, be supported.

7. URGENT ITEMS

There were no urgent items.

CHAIR